

Electronic Acknowledgement Receipt

EFS ID:	13178337
Application Number:	09745305
International Application Number:	
Confirmation Number:	2060
Title of Invention:	Customer service response system for interaction with customer service agents
First Named Inventor/Applicant Name:	Peter Tavernese
Customer Number:	95495
Filer:	Alexander D. Walter/Melissa Schrader
Filer Authorized By:	Alexander D. Walter
Attorney Docket Number:	909310-US-NP (RWB) (A007)
Receipt Date:	05-JUL-2012
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$930
RAM confirmation Number	11978
Deposit Account	504267
Authorized User	SCHRADER,MELISSA

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1		A007_Amendment_RCE.pdf	117152 9cb3a5a70e96c569d232eff518f40fb1cd83 4351	yes	10
Multipart Description/PDF files in .zip description					
Document Description		Start		End	
Amendment Submitted/Entered with Filing of CPA/RCE		1		1	
Claims		2		7	
Applicant Arguments/Remarks Made in an Amendment		8		10	

Warnings:

Information:

2	Request for Continued Examination (RCE)	A007_RCE.pdf	35974 fb912076703a323de98344d7188a303ea6c fbe63	no	3
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Warnings:

This is not a USPTO supplied RCE SB30 form.

Information:

3	Fee Worksheet (SB06)	fee-info.pdf	30586 5a010bed5cb409ef5dc7defb9b131d2c30a 9c769	no	2
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Warnings:

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Total Files Size (in bytes): 183712

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

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